**PLOWING - GENERAL TERMS OF SERVICE FOR I-LASH, LLC**

These General Terms of Service apply to any and all agreements I-LASH, LLC (“I-LASH”) may have with either a customer (“Customer”) of I-LASH and\or a service provider (“Provider”) snow plowing as an independent contractor for I-LASH.

**ARTICLE I – THE SERVICE I-LASH PROVIDES**

I-LASH provides an online platform (“**Platform**”) which allows Customers to locate Providers who provide snow plowing services in their local area. A Customer inputs: 1) the size of their driveway; 2) a maximum price they are willing to pay for the Provider’s service; 3) their contact information (which I-LASH may change at its discretion) and; 4) their credit card information into the Platform. I-LASH will then store this information in a profile for the Customer on the Platform. The Customer’s credit card information will also be stored by I-LASH’s credit card processing company.

After the Customer inputs the above information into the Platform, Providers will be notified of the new Work Order and will submit bids to complete the Work Order. After the time for bidding is complete (time to be set at the discretion of I-LASH), the Provider with the lowest bid will be awarded the Work Order.

The Provider will then contact the Customer to arrange completion of the Work Order. When the Provider is finished, the Provider will take photos of the completed work and upload them into the Platform.

Within one week of the Work Order being completed, I-LASH will charge the Customer’s credit card, deposit the funds into its operating account, and distribute the funds as follows:

.08% of the total bid price will be paid to the payment processor for credit card processing services;

19.92% of the total bid price will be paid to I-LASH for its services;

80% of the total bid price will be paid to the Provider for its services;

**ARTICLE II –COMPLAINTS**

If a Customer is dissatisfied with the work a Provider has completed, the Customer may contact I- LASH to resolve the issue. I-LASH will work with the Customer to find an appropriate resolution. The final resolution offered is at the discretion of I-LASH.

**ARTICLE III –INSURANCE**

In order to provide services on the Platform, the Provider must have a policy of insurance in force on their vehicle and a general liability policy which covers the plowing services they are performing. Furthermore, the Provider must list I-LASH as an additional insured on both policies and both must provide minimum coverage of ONE-MILLION DOLLARS per occurrence.

**ARTICLE IV – REFUSAL TO PROVIDE SERVICES; INDEMNIFICATION**

I-LASH may decline to allow a Provider to use the Platform at any time. Likewise, I-LASH may refuse to provide services to a Customer for any reason.

**PROVIDER AGREES TO INDEMNIFY AND HOLD I-LASH HARMLESS AGAINST ANY AND ALL CLAIMS, EXPENSES, SUITS, AND DAMAGES FOR DAMAGE TO A CUSTOMER’S OR PROVIDER’S PROPERTY.**

These General Terms of Service are governed by the laws of the state of Illinois.